



Job Title: ReStore Operations Lead
Reports To: ReStore Store Leader

Employment Status: Hourly

Job Summary:

The ReStore Operations lead is responsible for assisting the ReStore leadership in managing all aspects of a ReStore Operation. This position is responsible for the overall performance of the ReStore with primary responsibilities that include execution of the corporate donation processes, general receiving and backroom areas and assisting with the markdown process. This position will also assist with the coordinating and training of all receiving team members, as well as volunteer groups and individuals.

Essential Duties and Responsibilities

- Responsible for all aspects of the “back of house” operations that include corporate donations process, general receiving/backroom areas, and sold/hold areas.
- Responsible for following the corporate donation process, ensuring the store efficiently processes, prices and puts the corporate items out for sale timely.
- Assists the store staff by providing a sold/hold area that will house bulk items that customers need to pick up. Will be responsible for the management of this area that will include contacting customers according to our 48 hr process to let them know they need to pick up their items. This will include daily review of all receipts.
- Ensure all receiving and backroom areas are organized, free of clutter, and clean to allow for a safe and effective working environment.
- Responsible for initiating, coordinating, communicating, training, and enforcing program, operational, and personnel policies and procedures for ReStore back of house operations.
- Will assist in the monthly markdown process with the leadership team to ensure items are turning over quickly.
- Will assist in the coordinating and training of volunteer groups and individuals as needed and work with the Donations/volunteer coordinator closely on business needs.
- Assist in daily ReStore operations as needed.
- Perform other duties and tasks as assigned.

Job Requirements:

- High School Diploma or equivalent.
- Previous work experience, retail and/or construction/home improvement materials experience preferred
- Strong attention to detail and ability to follow and adhere to process driven work
- Able to communicate and collaborate with multiple work groups throughout the work week including staff team members, volunteers and various affiliate staff.
- Must be able to work in varying weather conditions (such as, heat, cold, rain, snow).
- Ability to read and understand written instructions and procedures.
- Understand and respond appropriately to basic customer and employee inquiries.
- Able to wear all necessary personal protective equipment to perform job functions.
- Although not required, a good working knowledge of most construction materials and nonprofit experience is a plus.
- May be required to lift up to 50 pounds frequently and up to 75 pounds occasionally.
- Must be able to stand, and squat, bend, and climb in/out of truck.
- Must be able to work in varying weather conditions (such as, heat, cold, rain, snow).
- Flexible Availability-including weekend work. Typical schedule is 8:45a-5:15p, working 5 days between Monday-Saturday (Stores closed Sunday)
- Valid driver's license, with a clean driving record

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All qualified applicants will receive consideration for employment without regard to national origin, race, color, religion, age, sex, sexual orientation, marital status, individuals with disabilities, and equally to disabled veterans and veterans of the Vietnam Era.

To apply, please email Martin at mharris@habitatmidohio.org